Dell Wyse Device Agent Version 14.6.9.26
Release Notes

Notes, cautions, and warnings

(i) **NOTE:** A NOTE indicates important information that helps you make better use of your product.

⚠ **CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.**

⚠ **WARNING: A WARNING indicates a potential for property damage, personal injury, or death.**

Contents

Release summary

Wyse Device Agent (WDA) is a unified agent for all thin client management solutions. If you install WDA, you can manage thin clients using Wyse Management Suite.

This release note contains information about Wyse Device Agent version 14.6.9.26 for Windows 10 IoT Enterprise LTSC 2021.

The Hotfix release addresses the issue that is faced while updating the packages with installation parameters from Wyse Management Suite using the application policy.

(i) **NOTE:** Dell Technologies recommends that you install Wyse Device Agent version 14.6.9.26 after you install Dell Application Store 2308. If you install Dell Application Store 2308 after installing WDA version 14.6.9.26, then WDA is downgraded to a version with known issues.

Version

14.6.9.26

Release date

October 2023

Previous version

14.6.9.23

Priority and recommendations

Recommended: Dell Technologies recommends that you apply the update during your next scheduled update cycle. The update contains feature enhancements or changes that will help to keep your system software current and compatible with other system modules (firmware, BIOS, drivers, and software).

Supported platforms

Table 1. Supported platforms

Operating system	Platform	Build number
Windows 10 IoT Enterprise LTSC 2021	OptiPlex 3000 Thin Client Pentium OptiPlex 3000 Thin Client Celeron	10.05.XX.10.22.00, 10.05.XX.08.23.00 WDA: 14.6.5.9, 14.6.9.x, and later versions
	Latitude 3440	10.05.XX.04.23.00,10.05.XX.09.23.00 WDA: 14.6.5.9.x and later versions
	Latitude 5440	10.05.XX.05.23.00 WDA: 14.6.5.9.x and later versions
	OptiPlex All-in-One 7410	10.05.XX.04.23.00 WDA: 14.6.5.9.x and later versions
	OptiPlex Micro Plus 7010	10.05.XX.09.23.00 WDA: 14.6.5.9.x and later versions

Build details

Table 2. Build details

File name	Version	Description
WDA_14.6.9.26_Unified.exe	14.6.9.26	Wyse Device Agent package

Supported languages

- Japanese
- German
- Korean
- Spanish
- French Canada
- French France
- Italian
- Chinese Traditional
- Chinese Simplified
- Brazilian Portuguese
- Danish
- Finnish
- Swedish
- Norwegian
- Russian
- Dutch

Prerequisites to install Wyse Device Agent version 14.6.9.26

- Microsoft Visual C++ Redistributable 2012 should be installed.
- Microsoft .NET Framework 4.7.2 should be installed.

(i) **NOTE:** The above components are preinstalled on the clients running Windows 10 IoT Enterprise LTSC 2021.

Upgrade matrix

Wyse Device Agent can be upgraded to the latest supported version.

Table 3. Upgrade matrix

Upgrade type	Compatibility
14.6.9.x to 14.6.9.26	Supported
14.6.8.x to 14.6.9.26	Supported
14.6.6.x to 14.6.9.26	Supported

Downgrading Wyse Device Agent

- Wyse Device Agent can be downgraded to 14.6.6.x on Dell OptiPlex 3000 Thin Client. You cannot downgrade to earlier versions.
- Wyse Device Agent can be downgraded to 14.6.9.x versions on Latitude 3440, Latitude 5440, OptiPlex All-in-One 7410, and OptiPlex Micro Plus 7010. You cannot downgrade to earlier versions on these platforms.

Resources and support

Accessing documents using the product search

1. Go to www.dell.com/support.
2. In the **Enter a Service Tag, Serial Number, Service Request, Model, or Keyword** search box, type the product name. For example, `OptiPlex 7410 All-In-One` or `Latitude 3440 Client`. A list of matching products is displayed.
3. Select your product.
4. Click **Documentation**.

Accessing documents using product selector

You can also access documents by selecting your product.

1. Go to www.dell.com/support.
2. Click **Browse all products**.
3. Click **Computers**.
4. Click **Thin Clients**.
5. Click **OptiPlex Thin Client**.
6. Click **OptiPlex 7410 All-In-One** or **Latitude 3440 Client** .
7. Click **Select this Product**.
8. Click **Documentation**.