

Poly EncorePro 520D with Quick Disconnect Binaural Digital Headset TAA



*Product image may differ from actual product

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.

Built-in USB-A and USB-C® connectors

Answer soft-phone calls from any PC, no matter what kind of USB port you have.¹

Full backwards compatibility for legacy equipment

Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C® connectors right on the cable.^{1,2}

Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates.¹

Sustainability in action

Poly Quick Disconnect technology

Walk away from your desk with a click thanks to Poly Quick Disconnect technology.

Featuring

Built-in Hold and Call Answer buttons

Make every call easier with clear, built-in hold and call answer buttons.

Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidentally activated.

Single button for joint audio/video hold

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold.

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Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Connection type: QD (Quick-Disconnect)

Ear cushions: Foam (padding material)

Headphone type: On-ear (stereo)

Audio

Audio features:

Noise reduction on outgoing voice audio

Acoustic protection technology: SoundGuard¹

Microphone type: Noise canceling

Microphone bandwidth: 20 Hz to 16 kHz

Speaker bandwidth: 20 Hz to 10 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >50 dB

Frequency response (microphone): 150 Hz to 6.8 kHz

Sensitivity (microphone): -40 +/-3 dB

Other features

Special features: UC certified

Certifications

Certified collaboration software: Skype for Business

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Specifications

Minimum system requirements

USB Type-A port; USB Type-C® port

Weight and dimensions

Product Primary Color: Black

Weight: 74 g

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 173.92 g

Package dimensions: 147 x 178 x 54 mm

Master carton quantity: 48

Master carton dimension: 34 x 61 x 35.6 cm

Master carton weight: 8.34 kg

Cartons per layer: 5

Pallet (layers): 4

Cartons per pallet: 20

Products per layer: 240

Products per pallet: 960

Pallet weight: 166.96 kg

Pallet dimensions: 101.6 x 121.9 x 167.6 cm

Cable length: 78.5 cm

Product number: 783P5AA

Product name: Poly EncorePro 520D with Quick Disconnect
Binaural Digital Headset TAA

Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in Mexico

What is in the box

Headset

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Footnotes

Messaging Footnotes

¹ Available on USB models only. ² Available on QD models only.

Technical Specifications Footnotes

¹ Protects against Acoustic Shock by limiting sounds to below 118 dBA.