

Webex Desk Pro



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The Webex Desk Pro is an industry-leading intelligent collaboration device for desks and shared spaces. Collaborate, co-create, and annotate on an interactive, touch re-direct, 4k-touch display.

Product overview

The Webex® Desk Pro is an AI-powered collaboration device for the desk. It is purpose-built for collaboration and features a stunning 4k display, advanced cognitive collaboration capabilities like Webex Assistant and facial recognition, and creative applications like digital whiteboarding. Easily pair your device wirelessly or dock your laptop and quickly join or start your meeting with one button to push. With a USB-C connection, the Webex Desk Pro becomes your all-in-one primary monitor and collaboration device that supports your videoconferencing software of choice.

The Webex Desk Pro delivers the industry-leading collaboration experience customers have come to expect from Cisco. It is consistent—whether you're

at your desk, in a shared space, or in a corporate boardroom. Easy deployment and management capabilities allow customers to outfit and support thousands of desks and shared spaces with intelligent collaboration tools typical of larger room systems—at high value—while unique analytics provide valuable insight on utilization for resource planning.

The Webex Desk Pro is designed for personal desk-based collaboration and focus rooms that accommodate one to two people. Packed with all the workplace and workflow capabilities included within Cisco's larger meeting room devices, the Webex Desk Pro is the ultimate desk-based collaboration device.

Features and benefits

Table 1. Features and benefits

| FEATURE | BENEFIT |
|--------------------------------|--|
| Premium desk device | <ul style="list-style-type: none"> • The Webex Desk Pro provides a high-resolution, 4k-touch experience on an anti-glare, 27-inch screen • Co-create with a dedicated stylus that makes whiteboarding simple and clean • Easily share content, including presentations, documents, or your desktop • Easily join a meeting or make a call using the buttons on the touch display • Change your in-meeting background with blurred and virtual background options* |
| High-end hardware | <ul style="list-style-type: none"> • Capture a wide-angle view with a camera suitable for 1-2 people • Equipped with powerful audio hardware and features that enhance the conferencing experience • Microphone array for crystal clear, directional sound pickup • Provides exceptional sound quality with 3 directional speakers and a subwoofer • Provides a collaboration experience that is as powerful as Cisco's Room Series but designed for the desktop |
| USB-C connection | <ul style="list-style-type: none"> • Functions as your docking station and primary display with a USB-C connection • Leverage the meetings software of choice while taking advantage of high-quality conferencing hardware • Extend the functionality of your laptop with touch redirect that allows for touch-based PC control • Power delivery to your laptop |
| Cognitive collaboration | <ul style="list-style-type: none"> • Includes AI-powered features that provide a frictionless meeting experience and contextual insights • Webex Assistant is a voice-controlled assistant that lets you start or join your meeting, book a room, or make a call • Facial recognition identifies meeting participants and provides name labels Automatic noise detection and suppression ensures the meeting is free of distracting background noise |
| Co-creation | <ul style="list-style-type: none"> • Easily whiteboard in person or remotely with the dedicated stylus or your finger • Automatically save content to a Webex Teams™ virtual space • Annotate on any content on the display |
| Digital signage | <ul style="list-style-type: none"> • Display on-demand content when the device isn't being actively used • Deliver digital signage, channel browsing, alerts, live TV, VoD capabilities, and scheduling |
| Flexible deployments | <ul style="list-style-type: none"> • Registers as a cloud, hybrid or on-premises device • Flexible deployment models allow you to decide what deployment option is best for your business |

*Experimental feature

Prominent features

The Webex Desk Pro transforms the way you work, collaborate, and co-create from your desk or in a shared space. Featuring a 4k, 27-inch screen, 71-degree 12 MP camera, 3.1 sound system, and advanced noise-canceling mic array, the Webex Desk Pro provides an exceptional video meeting experience.

The Webex Desk Pro is fully enabled for collaboration experiences and includes the same video, audio, ideation, and APIs that are available across the Webex portfolio. With a USB-C connection, the Webex Desk Pro is your all-in-one docking station and primary monitor, offering a simple, exceptional collaboration experience that extends beyond the Webex portfolio to support your collaboration tools of choice. It provides the latest and most advanced Webex features, including cognitive collaboration capabilities, digital whiteboarding, and direct access into Webex Meetings and Webex Appservices.

Features on the Webex Desk Pro were previously the domain of higher-end video conferencing rooms but can now be brought to every desk and every team. When registered to the Webex App, additional cloud-based functionalities are enabled that enhance the user experience and team workflow as well as further simplifying deployment. Some examples:

- **Work smarter:** AI-powered features like Webex Assistant and facial recognition allow you to easily control your meeting and provide the contextual information you need, when you need it.
- **Seamless co-creation:** Ideation tools like digital whiteboarding make brainstorming, design, and collaboration easy, whether in person or in a remote meeting.
- **Join any meeting:** Connecting a laptop with USB-C enables you to join meetings from third-party meeting providers while leveraging the Webex Desk Pro's camera, speaker, and microphone.

An affordable way to purchase hardware

Webex Hardware as a Service provides a new way to purchase hardware with a simple, scalable and flexible way to pay. Stay up to date with the latest models of IP Phones and Webex Devices to enhance collaboration and create workspaces for the future. And get ready for all the power of Cisco's unified cloud platform! [Learn more about Webex Hardware as a Service and the devices available.](#)

[Click here](#) to access the Webex Hardware as a Service datasheet.

Product sustainability

Refer to the CSR/Social Responsibility section for more information on Cisco's environmental sustainability policies and initiatives.

| SUSTAINABILITY TOPIC | | REFERENCE |
|----------------------|---|---|
| General | Information on product-material-content laws and regulations | Materials |
| | Information on electronic waste laws and regulations, including our products, batteries and packaging | WEEE Compliance |
| | Sustainability Inquiries | Contact: csr_inquiries@cisco.com |
| | Information on product takeback and reuse program | Cisco Takeback and Reuse Program |
| | Hardware as a Service (Circular Economy) | Features and benefits |
| | Approvals and compliance | Table 2. Product specifications |
| Power | Power | Table 2. Product specifications |
| Material | Product packaging weight and materials | Contact: environment@cisco.com |
| | Dimensions | Table 2. Product specifications |

Product specifications

Table 2. Product specifications

| FEATURE | BENEFIT |
|---|---|
| Software compatibility | <ul style="list-style-type: none">• Cisco Collaboration Endpoint Software Version 9.12 (CE9.12) or later, or Webex RoomOS |
| Default components shipped with Webex Desk Pro | <ul style="list-style-type: none">• Desk Stand• Stylus with two spare tips• Network cable 3m/118 in• USB-C cable (see USB-C BYOD section for details), 1.8 m/70.8 in• HDMI 2.0 presentation cable 1.5 m/59 in• Power supply Cisco Desk Pro |
| Optional hardware components | <ul style="list-style-type: none">• VESA adapter and wall mount kit• Replaceable metal speaker grille |
| Display | <ul style="list-style-type: none">• 27 inch LCD monitor• 4k resolution (3840x2160) (16:9)• High-contrast IPS LED panel• Contrast ratio: 1000:1 (typical)• Viewing angle: +/- 89° (typical)• Brightness 300 cd/m2• Color depth 1.07B colors• Color gamut 72% NTSC (100% sRGB) |
| User interface | <ul style="list-style-type: none">• Projected capacitive touch• Optically bonded cover glass• Multi-touch |
| Supported PC resolutions | <ul style="list-style-type: none">• 080p60, 1440p60, 2160p30 (4K) and 2160p60 (4K) |

Table 2. Product specifications

| FEATURE | BENEFIT |
|---------------------------------|---|
| Camera | <ul style="list-style-type: none">• 4k Ultra HD camera• 71° horizontal field of view, 59° vertical field of view• f/2.0 aperture• 12 MP image sensor, supports up to 30 fps• 1/2.8" CMOS, Dual Pixel Technology• Automatic tilt adjustment• Automatic focus, brightness and white balance• Focus distance 20 cm to infinity• Privacy shutter with LED light |
| Video standards | <ul style="list-style-type: none">• H.264 AVC, H.263 compatibility with TANDBERG MXP endpoints |
| Video inputs | <ul style="list-style-type: none">• USB-C DisplayPort Alternate Mode up to 3840 x 2160p60 (4kp60)• HDMI 2.0 type A input supports formats up to 3840 x 2160p60 (4kp60) |
| Video outputs | <ul style="list-style-type: none">• HDMI 2.0 type A output supports formats up to 3840 x 2160p60 (4kp60)* |
| Encode and decode | <ul style="list-style-type: none">• Projected capacitive touch• Optically bonded cover glass• Multi-touch |
| Audio standards | <ul style="list-style-type: none">• G.711, G.722, G.722.1, G.729, AAC-LD, and Opus |
| Audio features | <ul style="list-style-type: none">• High-quality 20-kHz audio• Automatic gain control• Automatic noise reduction• Active lip synchronization• Keyclick suppression |
| Audio inputs | <ul style="list-style-type: none">• Internal 8-element microphone array for speech• USB headset• Bluetooth headset |
| Audio outputs (external) | <ul style="list-style-type: none">• 1 analog headphone output (stereo minijack)• USB headset• Bluetooth headset |

Table 2. Product specifications

| FEATURE | BENEFIT |
|---|--|
| Loudspeakers (integrated) | <ul style="list-style-type: none"> High-quality speakers with left, center and right channels enabling directional audio, plus dual woofers in balanced configuration Frequency response 60 Hz to 20 kHz Amplifier power 4 x 14W |
| USB-C BYOD | <ul style="list-style-type: none"> Ability to provide the following over one USB-C cable to a connected computer Extension of display (3840x2160 @60fps) (Computer must support Alt-mode Display Port) <ul style="list-style-type: none"> Touch forwarding capabilities on supported operating systems Use Desk Pro camera, microphone and speakers with any SW client Laptop charging (60W maximum) |
| Power | <ul style="list-style-type: none"> Rated: 200W maximum Standby power consumption: 15W |
| Other USB 2.0 ports | <ul style="list-style-type: none"> Three standard type A ports enable headsets and handset use One Micro-B USB port intended for service only |
| Audio standards | <ul style="list-style-type: none"> Three standard type A ports enable headsets and handset use One Micro-B USB port intended for service only |
| Sensors (experimental) | <ul style="list-style-type: none"> ALS (Ambient Light Sensor) for automatic brightness adjustment and Control Hub analytics reporting 1D Time-of-Flight (LiDAR) for accurate presence detection. Range < 80 centimeters distance and 25 degrees angle Temperature (experimental) for Control Hub analytics reporting. Resolution 0.1°C. Accuracy ±1°C Humidity (experimental) Control Hub analytics reporting. Resolution 1%. Accuracy ±10% |
| Operating temperature and humidity | <ul style="list-style-type: none"> 0°C to 35°C (32°F to 104°F) ambient temperature 20% to 90% Relative Humidity (RH) |
| Storage and transport temperature | <ul style="list-style-type: none"> -20°C to 60°C (-4°F to 140°F) at RH 10% to 90% (noncondensing) |

Table 2. Product specifications


| FEATURE | BENEFIT |
|--|---|
| Dimensions  <ul style="list-style-type: none"> Width 24.8 in. (63 cm) Height 20.1 in. (51 cm) Depth 3 in. (7.5 cm) Weight 24.4 lb. (11.6 kg) <p>When packaged</p> <ul style="list-style-type: none"> Width 30.7 in. (78 cm) Height 30.7 in. (78 cm) Depth 8.6 in. (22 cm) Weight 35.2 lb. (16 kg) | |
| Ergonomic design | <ul style="list-style-type: none"> Tiltable screen Flippable cable cover and integrated cable management in Desk Stand |
| Physical buttons | <ul style="list-style-type: none"> Power button |
| Touch buttons | <ul style="list-style-type: none"> Volume up and down LED indicator Microphone mute LED indicator |
| Visual indicator | <ul style="list-style-type: none"> Camera On LED indicator (camera activation) |
| Network | <ul style="list-style-type: none"> Internal 2-port Cisco Ethernet switch allows for a direct connection to a 10/100/1000BASE-T Ethernet network (IEEE802.3i/802.3u/802.3ab) through an RJ-45 interface with single LAN connectivity for both the phone and a co-located PC Wi-Fi 802.11a/b/g/n/ac 2.4 GHz and 5 GHz |
| Bandwidth requirements | <ul style="list-style-type: none"> Up to 6 Mbps point-to-point |

Table 2. Product specifications

| FEATURE | BENEFIT |
|---|--|
| Call control | <ul style="list-style-type: none"> • Cisco Unified Communications Manager (Unified CM) <ul style="list-style-type: none"> • Native registration with Unified CM • Requires Unified CM Version 10.5(2) or later with latest device pack • Cisco Expressway <ul style="list-style-type: none"> • Native registration with Expressway • Webex Service • Third-party H.323 gatekeepers and standards based SIP proxies |
| Peripherals supported | <ul style="list-style-type: none"> • USB headset • Bluetooth headset (wide band) • Analog headphone output (stereo minijack) |
| Wireless sharing | <ul style="list-style-type: none"> • Webex App • Webex Meetings • Cisco Proximity App |
| Approvals and compliance | <ul style="list-style-type: none"> • Directive 2014/53/EU (Radio Equipment Directive) for the radio versions • Directive 2014/30/EU (EMC Directive) for the non-radio versions • Directive 2014/35/EU (Low-Voltage Directive) for the non-radio versions • Directive 2011/65/EU (RoHS) • Directive 2002/96/EU (WEEE) • NRTL approved (product safety) • FCC CFR 47 Part 15B (EMC) – Class A • FCC CFR 47 Part 15C (RF) • FCC CFR 47 Part 15E (RF) • FCC Listed (radio equipment) |
| Multipoint support | <ul style="list-style-type: none"> • 5-way embedded SIP/H.323 conferencing capability with MultiSite option |
| MultiSite features (Embedded multipoint) (optional upgrade) | <ul style="list-style-type: none"> • Adaptive SIP/H.323 MultiSite: <ul style="list-style-type: none"> • 3-way, resolution up to 1080 at 30 fps plus content up to 4K at 15 fps • 4-way, resolution up to 720 at 30 fps plus content up to 4K at 15 fps • 5-way, resolution up to 720 at 30 fps plus content up to 4K at 10 fps • Full individual audio and video transcoding • H.323, SIP, and Audio only in the same conference • Best impression (automatic continuous presence layouts) • Encryption and dual stream from any site |

Product registration

Table 3. Product registration

| LICENSE TYPE | PART NUMBER |
|--|--|
| Webex Device Cloud Subscription | <ul style="list-style-type: none"> A-FLEX-C-DEVICE (A-FLEX-DEVICE) |
| Webex Device On-Premises Subscription | <ul style="list-style-type: none"> A-FLEX-P-DEVICE (A-FLEX-DEVICE) (Room Device License) |
| Unified CM TelePresence Room Based Endpoint License | UCL-UCM-LIC-K9 <ul style="list-style-type: none"> LIC-TP-10X-ROOM LIC-TP-11X-ROOM LIC-TP-12X-ROOM |

Ordering information

Table 4. Ordering information

| PRODUCT NAME | PART NUMBER | COMPLIANCE MODEL NUMBER |
|---|--------------------|-------------------------|
| Webex Desk Pro – Upfront GPL | CS-DESKPRO-K9 | TTC7-27 |
| Webex Desk Pro – No radio | CS-DESKPRO-NR-K9 | TTC7-27 |
| Webex Desk Pro – TAA (for U.S Government) | CS-DESKPRO-K9++ | TTC7-27 |
| Webex Desk Pro – No radio TAA (for U.S Government) | CS-DESKPRO-NR-K9++ | TTC7-27 |
| Webex Desk Pro – No radio, no encryption | CS-DESKPRO-NR-K7 | TTC7-27 |

Table 4. Ordering information

| PRODUCT NAME | PART NUMBER | COMPLIANCE MODEL NUMBER |
|--|-----------------------------|-------------------------|
| SOFTWARE OPTIONS (ORDERED SEPARATELY) | | |
| Remote Monitoring | L-DESK-SERIES-RM (L-TP-RM) | |
| Multisite (embedded multipoint) | LIC-DESKPRO-MS (L-ROOM-PAK) | |
| SPARES | | |
| Webex Desk Pro – Upfront GPL – SPARE ¹ | CS-DESKPRO-K9= | TTC7-27 |
| Webex Desk Pro – No Radio – SPARE ¹ | CS-DESKPRO-NR-K9= | TTC7-27 |
| Webex Desk Pro – No radio, no encryption – SPARE ¹ | CS-DESKPRO-NR-K7= | TTC7-27 |
| Desk Stand for Webex Desk Pro – SPARE | CS-DESKPRO-STAND= | |
| VESA Adapter and Wall Mount Kit for Desk Pro | CS-DESKPRO-VESA= | |
| Fabric speaker grille for Webex Desk Pro | CS-DESKPRO-FG= | |
| Metal speaker grille for Webex Desk Pro | CS-DESKPRO-MG= | |
| Power adapter for Webex Desk Pro | CS-PWR-CUBE-7= | FSP230-A20C14 |
| Webex Desk Pro Stylus Kit (2x stylus, 4x tips) | CS-DESK-STYLUSKIT= | |

¹ For service purposes only. Spare units only include the main unit and desk stand, no cables or accessories.

Warranty information

Webex Desk Pro has a 90-day limited liability warranty.

CSR/Social Responsibility

Information about Cisco's environmental, social and governance (ESG) policies and initiatives can be found in Cisco's [Corporate Social Responsibility](#) (CSR) report.

Cisco and Partner Services

Cisco and our partners provide a broad portfolio of smart, personalized services and support that can help you realize the full business value of your Cisco collaboration investment by increasing business agility and network availability. This portfolio of services can accelerate business innovation by harnessing the network as a powerful business platform.

For more information about these services, visit: cisco.com/go/collaborationservices.

Cisco Capital

Flexible payment solutions to help you achieve your objectives.

Cisco Capital makes it easier to get the right technology to achieve your objectives, enable business transformation and help you stay competitive. We can help you reduce the total cost of ownership, conserve capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire hardware, software, services and complementary third-party equipment in easy, predictable payments. [Learn more.](#)

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